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MS Power BI Support Services

MS POWER BI SUPPORT OPTIONS

On a monthly subscription, you'll have the opportunity to choose the best package for you and your business. Benefits of our monthly subscription packages include:

- Expert consultants available for one-on-one sessions with you and your team
- Allocated time can be used over a 30-day period
- The ability to cancel at any time with no long-term contract

Our consulting support sessions are available over Microsoft Teams and are designed to give you a quick solution to your issues in the shortest possible time. From data visualisation queries, DAX and Power Query to the architecture of Power BI solutions, sharing and security, all you need to do is just contact the team at Codestone, by email or phone, to set up your session with one of our business intelligence consultants. During your consultation, you'll have the opportunity to share your screen with your data expert, explain the issue and get it resolved so you can get back to your tasks.

ANNUAL SUPPORT PACKAGES

You can opt for one of our annual support packages. Available at three different levels, our annual support packages are bespoke and can be tailored to the needs and requirements of your business.

Level 1

Bronze Service

This level offers the equivalent of 35 hours of retained services, pulled down in blocks of 15 minutes. Our MS Power BI Support Bronze Service includes daily Power BI administration and maintenance, Implementation Services, effective data management, annual health checks, license administration and troubleshooting through our dedicated Customer Support Helpline Service.

Level 2

Silver Service

This level offers the equivalent of 70 hours of retained services, pulled down in blocks of 15 minutes. Our MS Power BI Support Silver Service includes all elements of the Bronze Service plus training from our talented team of consultants who deliver structured courses to help employees to get the most value out of Power BI.

Level 3

Gold Service

The level offers the equivalent of 210 hours of retained services, pulled down in blocks of 15 minutes. Our MS Power BI Support Gold Service includes all elements of both Bronze and Silver Service as well Data Strategy elements that include Data Capability Assessment, Data Cataloguing, Data Governance and Insights Architecture

CONTACT US

Have an enquiry? Contact us today and kickstart your journey to a data-driven future.

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